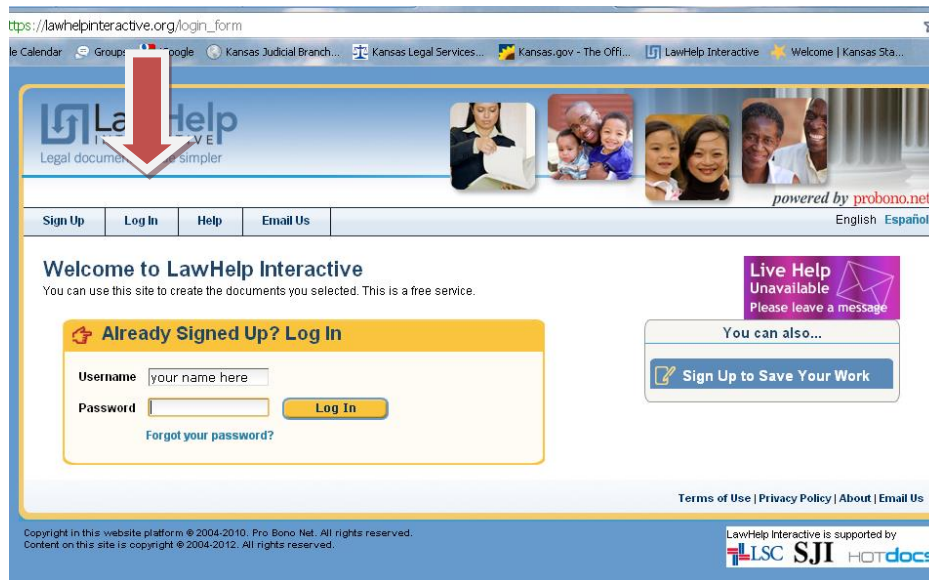


Returning to an interview that was started, but not completed:

These instructions are designed to assist users of online forms created through Law Help Interactive and the Kansas Legal Services online forms project.

Return to the template that you were using (for example, divorce petition from the link on the KLS website). If you have registered and saved your answers on a previous visit, follow these instructions.

Step one: Log in. If you didn't register previously and save your answers, then this option is not available. You will have to complete the interview again.



The screenshot shows the LawHelp Interactive login page. The browser address bar displays https://lawhelpinteractive.org/login_form. The page features a navigation bar with links for Sign Up, Log In, Help, and Email Us. A red arrow points to the 'Log In' button. Below the navigation bar, there is a 'Welcome to LawHelp Interactive' message and a 'Live Help Unavailable' notification. A yellow box titled 'Already Signed Up? Log In' contains a form with fields for 'Username' (with placeholder text 'your name here') and 'Password', and a 'Log In' button. A 'Forgot your password?' link is also present. To the right, there is a 'You can also...' section with a 'Sign Up to Save Your Work' button. The footer includes copyright information and logos for LSC, SJI, and HOTdocs.

Step two: Pick your saved answers:



The screenshot shows the 'Start Answering Questions' page. The browser address bar displays https://lawhelpinteractive.org/groups/KS-Kansas/template.2010-06-01.7045097111/template_answers. The page features a navigation bar with links for My Account, My Content, Portal, Log Out, Help, and Email Us. Below the navigation bar, there is a 'Start Answering Questions' section with a note: 'Note: Your interview session will expire after 2 hours (120 minutes) of inactivity. Inactivity means you have not clicked or typed somewhere within the interview for 2 hours.' There are two options: 'Start Fresh' (Enter all of the answers.) and 'Saved Answers' (Start with saved answers. Click on the file name of the answers you want to use.). A table lists saved answers:

File Name	Description	Created
Intake	Answers updated for online intake test	12/08/09 PM

A red arrow points to the 'Intake' entry in the table.

You will return to the interview, but your answers will be in the blanks, so you can click through them quickly, until you reach the unanswered questions. You can change your

answers at this point. However, complete the options as you did the first time. (If the interview asks a yes or no question, answer it the same this time through.)

If you are using a new template, you can select saved answers and the relevant information will be transferred from your prior use. You will know what was transferred, because it will be in the boxes of the interview. You will need to answer any questions that aren't answered already.